HOW TO JOIN PGA SHOW EDUCATION SESSIONS

Go to Schedule at a Glance:
Access the education schedule using the Sessions & Networking drop down or the button below.

Log In:
Log in to the PGA Show Virtual Experience & Marketplace platform to access the education sessions.

DISCOVER NEW PRODUCTS

Access the latest in golf equipment, technology, apparel and accessories virtually during the PGA Show. Search and access PGA Show exhibitors by product categories and find solutions that fit your needs.

SET APPOINTMENTS

Virtually browse, meet, and connect directly with attendees and exhibitors through video meetings and chat in one place. Make the most of your day with pre-scheduled meetings that fit your schedule.

HEAR FROM THE EXPERTS

View sessions live and earn MSR credits through education sessions curated by golf industry experts that will provide actionable insights relevant to your needs and today's trends. All sessions will be available on-demand.

PGA Professionals, golf retailers, industry leaders and manufacturers from around the globe will come together through a new virtual experience and actively reconnect with the industry to drive business. Get the benefits of a live event—expert education, networking opportunities, business meetings, and product discovery—all from the comfort of your home, facility or office.

December 15-January 25 Planning, Exploration & Appointment Setting

January 26-29 PGA Show Virtual Experience & Marketplace
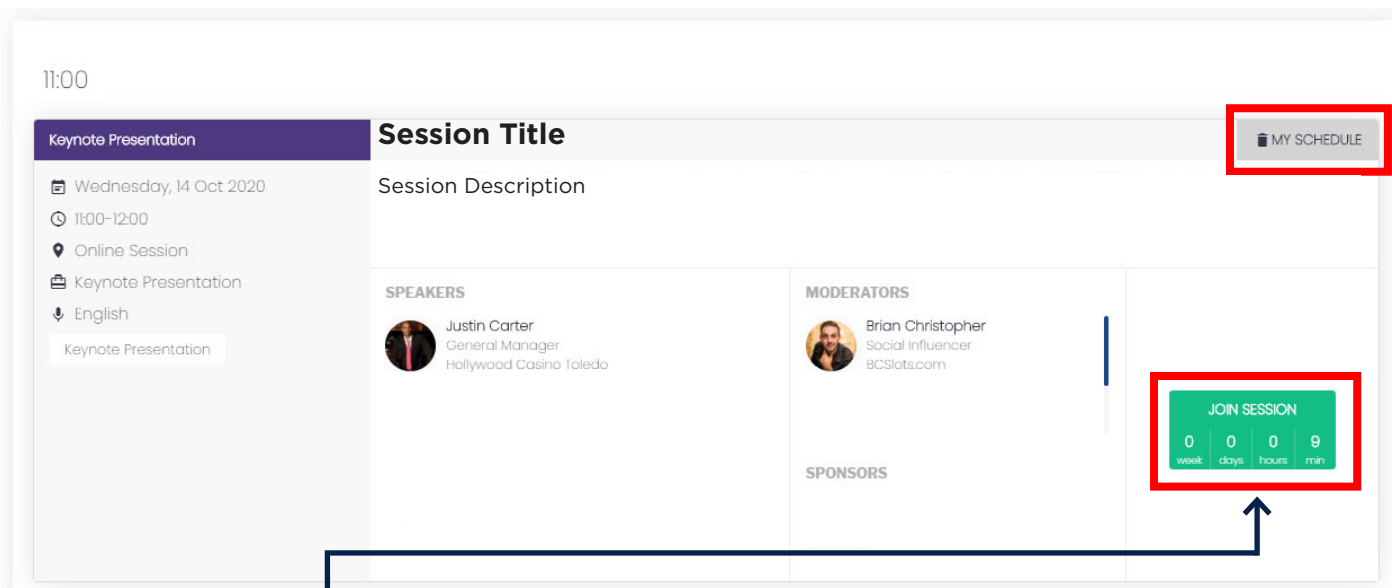
VIEW THE SCHEDULE HERE

Reminder:
The PGA Show virtual platform is only compatible with certain Internet browsers. Please be sure you are using **Google Chrome** or **Mozilla Firefox.** You can learn more at **pgashow2021.com/troubleshoot.**

HOW TO JOIN PGA SHOW EDUCATION SESSIONS

Scroll through the education schedule and click on the Join Session button. You will be able to join the session ten (10) minutes before the session is scheduled to begin.
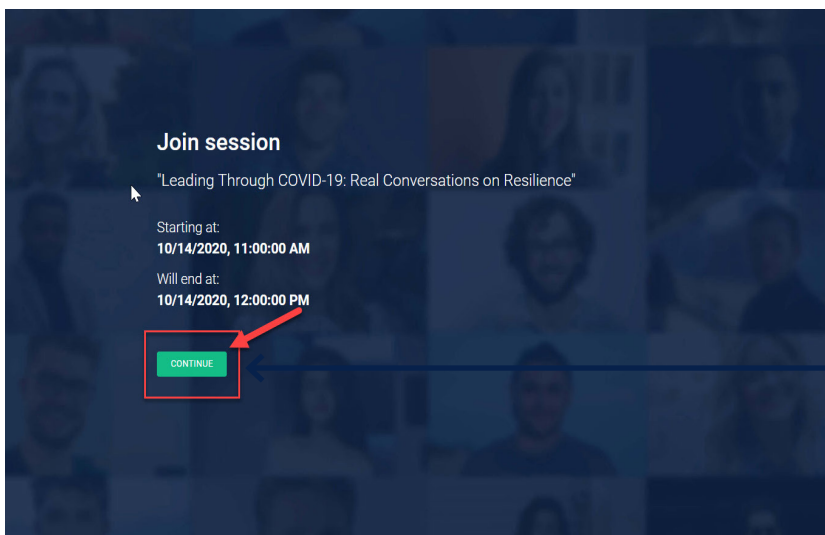

Note:
If you try to click on the Join Session button before 10 minutes to the session, you will not be allowed into the meeting room.

My Schedule:
You can also add your session to your schedule so you can access it easily from anywhere.

Click on the **Continue** button to join the session.

PGA SHOW EDUCATION SESSION OVERVIEW

Q&A   Chat   Participants   Settings

Q&A:
You can also ask questions in the Q&A box. The moderator of the session controls this and will answer your questions as they come in.

Chat:
You can join in the chat, or wait until questions are directed to you in the chat box.
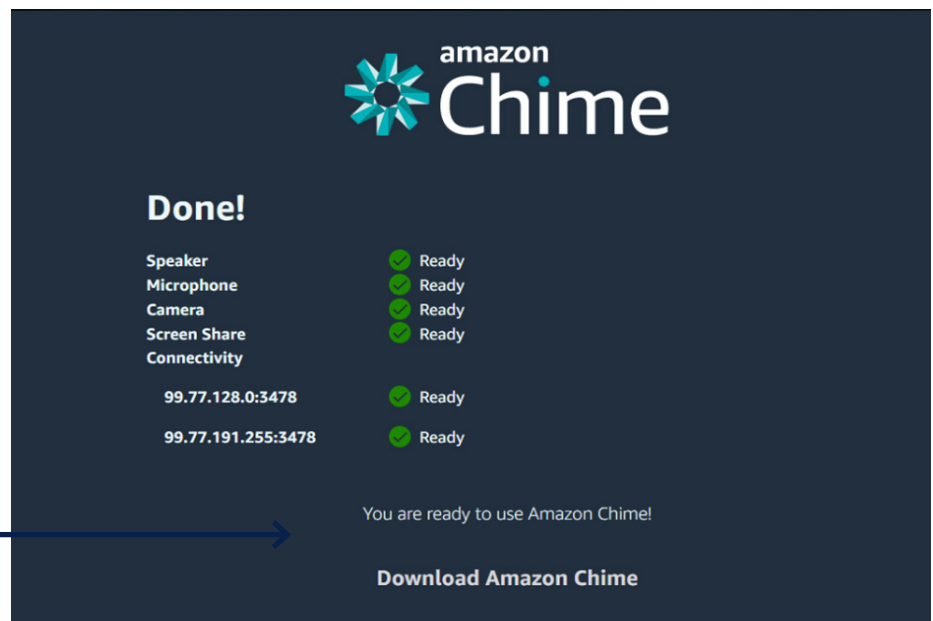

Ask A Question Bar:
You can also type in your question here.

EDUCATION - TROUBLESHOOTING

Troubleshooting Information (The Chime Connectivity Checker):

If you are not able to connect to meeting rooms, follow this link: **https://app.chime.aws/check#** and check that there are no blocked IP addresses/domains.

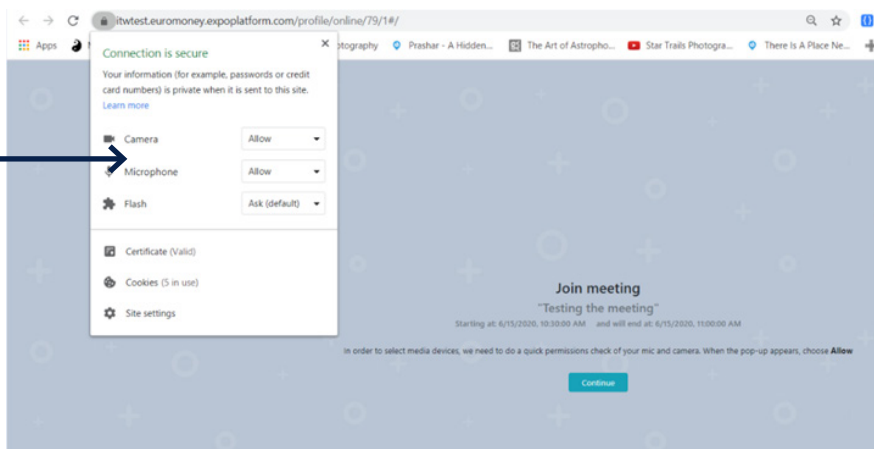1) If your device passes all the tests, you are ready to use Amazon Chime!

2) If your IP address is blocked, it will generate a timeout error. There are three ways you can bypass these errors:
1. Turn off private VPN/ proxy.
2. Get the IP addresses unblocked from your Internet Service Provider.
3. Try using a different proxy/ VPN, if possible.

When the browser asks, allow access to the microphone and camera.

Before clicking on the join meeting button, sound and video can be tested by clicking on the "Test Video" and "Test Sound" buttons.

After joining the meeting, microphone, sound, and video should be "ON" (blue). Grey means it is "OFF."