



PGA
SHOW CONNECTS

CONTENT | CONNECTIONS | MARKETPLACE



HOW TO JOIN PGA SHOW EDUCATION SESSIONS

Go to Schedule at a Glance:

Access the education schedule using the Sessions & Networking drop down or the button below.

Log In:

Log in to the PGA Show Virtual Experience & Marketplace platform to access the education sessions.

PGA
2021 MERCHANDISE SHOW

SHOW INFO ▾ **SESSIONS & NETWORKING ▾** EXHIBITORS ▾ MEDIA ▾ REGISTER NOW LOGIN

DISCOVER NEW PRODUCTS
Access the latest in golf equipment, technology, apparel and accessories virtually during the PGA Show. Search and access PGA Show exhibitors by product categories and find solutions that fit your needs.

SET APPOINTMENTS
Virtually browse, meet, and connect directly with attendees and exhibitors through video meetings and chat in one place. Make the most of your day with pre-scheduled meetings that fit your schedule.

HEAR FROM THE EXPERTS
View sessions live and earn MSR credits through education sessions curated by golf industry experts that will provide actionable insights relevant to your needs and today's trends. All sessions will be available on-demand.

PGA Professionals, golf retailers, industry leaders and manufacturers from around the globe will come together through a new virtual experience and actively reconnect with the industry to drive business. Get the benefits of a live event—expert education, networking opportunities, business meetings, and product discovery—all from the comfort of your home, facility or office.

December 15-January 25 Planning, Exploration & Appointment Setting

January 26-29 PGA Show Virtual Experience & Marketplace

VIEW THE SCHEDULE HERE

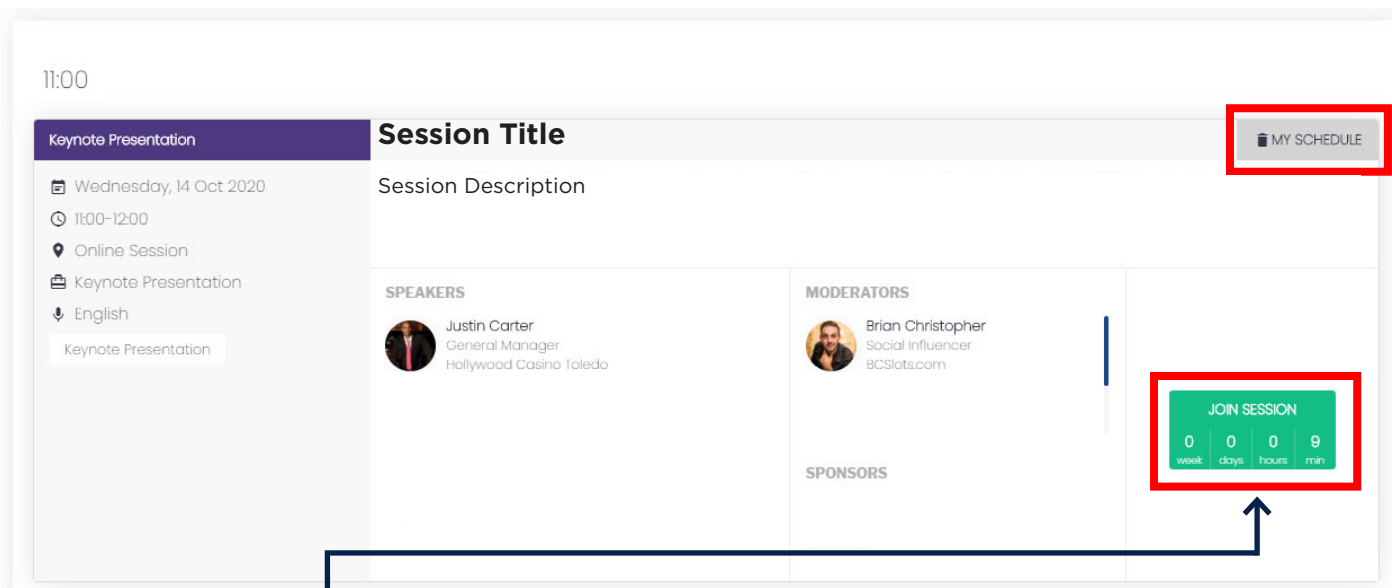
Reminder:

The PGA Show virtual platform is only compatible with certain Internet browsers. Please be sure you are using **Google Chrome** or **Mozilla Firefox**. You can learn more at pgashow2021.com/troubleshoot.

FOR QUESTIONS, CONTACT INQUIRY@PGA.REEDEXPO.COM

HOW TO JOIN PGA SHOW EDUCATION SESSIONS

Scroll through the education schedule and click on the Join Session button. You will be able to join the session ten (10) minutes before the session is scheduled to begin.

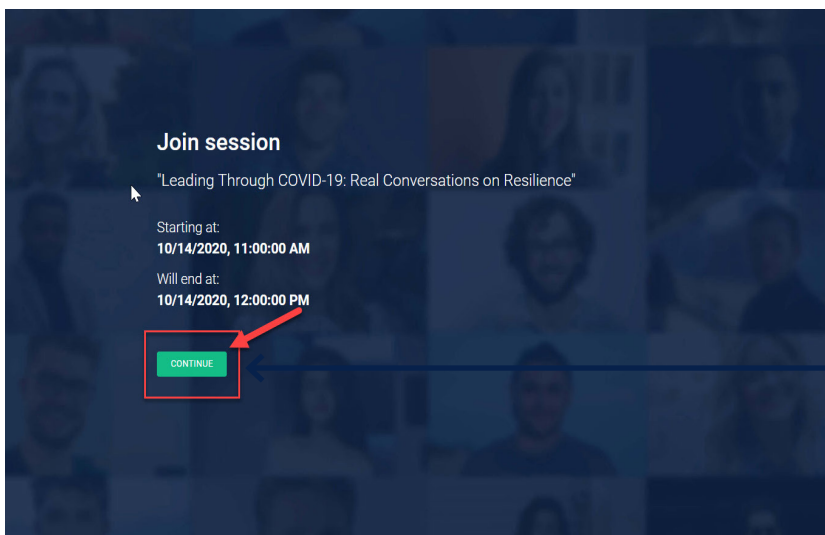


Note:

If you try to click on the Join Session button before 10 minutes to the session, you will not be allowed into the meeting room.

My Schedule:

You can also add your session to your schedule so you can access it easily from anywhere.



Click on the **Continue** button to join the session.

PGA SHOW EDUCATION SESSION OVERVIEW

The screenshot shows the main interface of the PGA Show Virtual Experience & Marketplace. At the top, there are four callout boxes: "Q&A", "Chat", "Participants", and "Settings". The main content area features the PGA 2021 Merchandise Show logo, the title "VIRTUAL EXPERIENCE & MARKETPLACE", and a section titled "COMING UP NEXT: PSYCHOLOGY OF GOLF PERFORMANCE" by Alison Curdt, PsyD, PGA, LPGA, PGA Master Professional, LPGA Master Professional. Below this, a dotted line separates the session title from a note about MSR credit. The hashtag #PGASHOWVIRTUAL is at the bottom right. On the right side, there is a chat window titled "Leading Through COVID-19: Real Conversations on Resilience" with a search bar and a message input field.

Q&A:

You can also ask questions in the Q&A box. The moderator of the session controls this and will answer your questions as they come in.

Chat:

You can join in the chat, or wait until questions are directed to you in the chat box.

This screenshot shows the same interface as the first one, but with a callout box pointing to the "Ask A Question Bar" at the bottom right. The callout box contains the text "Ask A Question Bar: You can also type in your question here." The "Ask A Question Bar" is a text input field with a "Type your question" placeholder and a "Submit" button. It is located below the "No questions yet" message.

Ask A Question Bar:

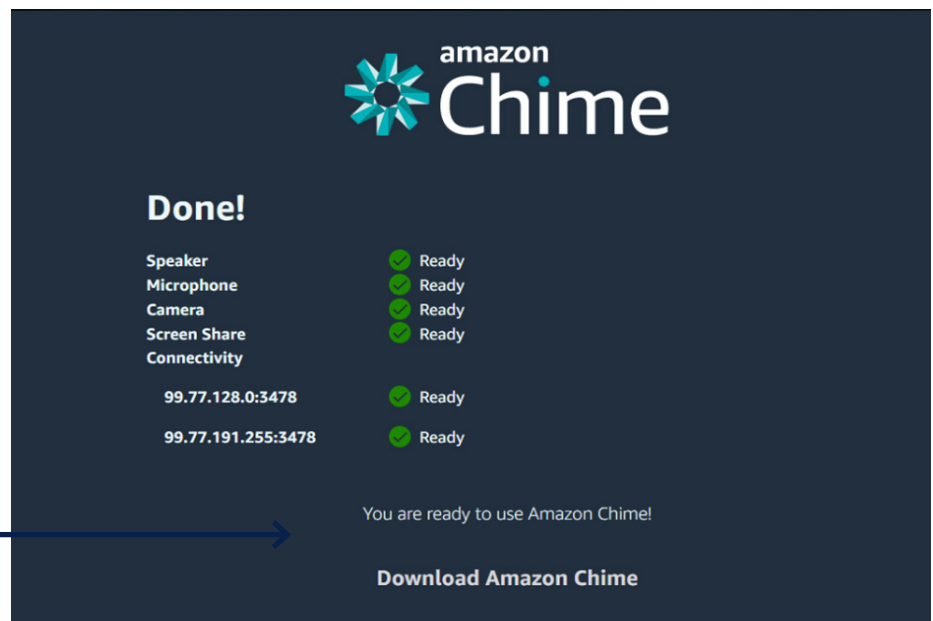
You can also type in your question here.

EDUCATION - TROUBLESHOOTING

Troubleshooting Information (The Chime Connectivity Checker):

If you are not able to connect to meeting rooms, follow this link: <https://app.chime.aws/check#> and check that there are no blocked IP addresses/domains.

1) If your device passes all the tests, you are ready to use Amazon Chime!



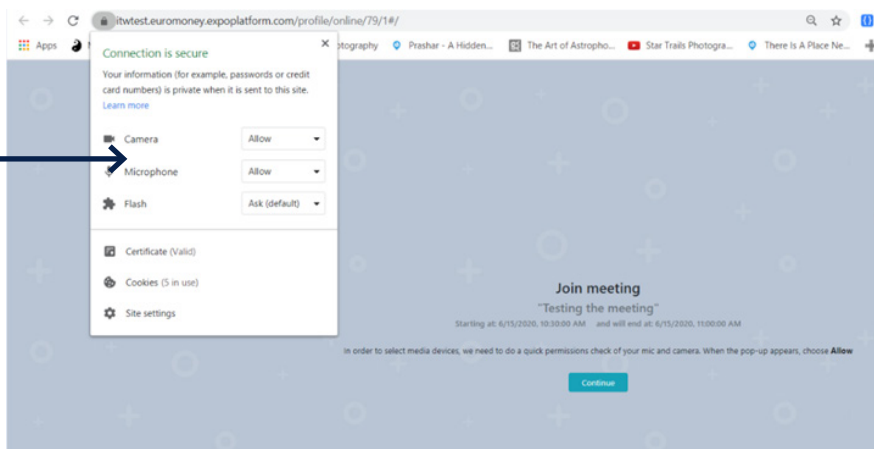
2) If your IP address is blocked, it will generate a timeout error. There are three ways you can bypass these errors:

1. Turn off private VPN/proxy.
2. Get the IP addresses unblocked from your Internet Service Provider.
3. Try using a different proxy/VPN, if possible.



EDUCATION - TROUBLESHOOTING CONTINUED

When the browser asks, allow access to the microphone and camera.



Select devices

Microphone

Default - Microphone (Realtek High Definition Audio)

Camera

HP Truevision HD (0bda:57c4)

Video quality

540p

Speaker

Default - Speaker/HP (Realtek High Definition Audio)

Test video



Test sound



Before clicking on the join meeting button, sound and video can be tested by clicking on the "Test Video" and "Test Sound" buttons.

After joining the meeting, microphone, sound, and video should be "ON" (blue). Grey means it is "OFF."

