

PRESS RELEASE: FOR IMMEDIATE RELEASE

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Shiji Completes 200th Hyatt Hotel Installation on Infrasy Cloud Point-of-Sale in Orlando, FL

ATLANTA, Georgia, December 12, 2022 – Shiji Group has announced that the 200th installation of Shiji's Infrasy Cloud point-of-sale recently went live at Hyatt Regency Orlando International Airport in Orlando, Florida. Shiji and Hyatt originally began working together in 2019 after Hyatt selected Shiji's Infrasy Cloud product to power systems at food and beverage outlets at select Hyatt properties.

Hyatt was seeking an alternative cloud-based POS solution which could be scaled across the globe. Infrasy Cloud quickly became an option of choice for Hyatt due to its global brand footprint, user-friendly interface, hardware versatility, and local service options.

"The continued implementation of Shiji's Infrasy Cloud at Hyatt properties is part of our vision to advance care for colleagues, customers, guests and owners through safe, scalable, reliable and easy to use technology solutions," said Christine Shaughnessy, Vice President, Global Hotel Operational Services, Hyatt. "The flexibility and connectivity of Infrasy Cloud teamed with its advanced integration capabilities streamline our hotels' food and beverage operations and enhance the overall colleague and guest experience."

Infrasy Cloud is considered one of the most flexible and efficient point-of-sale systems on the market today, capable of working with virtually any hardware, improving operational efficiency, and providing a better experience for guests.

"We're proud of our ongoing work with Hyatt, supporting the company with our industry-leading Infrasy Cloud system. Our strategic relationship is driven by listening and implementing continuous improvements to our product and support teams. This way, Hyatt colleagues can spend less time worrying about technology and more time caring for guests," said Kevin King, Chief Operating Officer of Shiji Group.

The term "Hyatt" is used for convenience to refer to Hyatt Hotels Corporation and/or one or more its affiliates.

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About Shiji Group

Shiji Group is a multi-national technology company that provides software solutions and services for enterprise companies in the hospitality, food service, retail and entertainment industries, ranging from hospitality technology platform, hotel management solutions, food and beverage and retail systems, payment gateways, data management, online distribution and more. Founded in 1998 as a network solutions provider for hotels, Shiji Group today comprises over 5,000 employees in 80+ subsidiaries and brands in over 23 countries, serving more than 91,000 hotels, 200,000 restaurants and 600,000 retail outlets. For more information visit shijigroup.com

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company guided by its purpose – to care for people so they can be their best. As of September 30, 2022, the Company's portfolio included more than 1,200 hotels and all-inclusive properties in 72 countries across six continents. The Company's offering includes brands in the *Timeless Collection*, including **Park Hyatt®**, **Grand Hyatt®**, **Hyatt Regency®**, **Hyatt®**, **Hyatt Residence Club®**, **Hyatt Place®**, **Hyatt House®**, and **UrCove**; the *Boundless Collection*, including **Miraval®**, **Alila®**, **Andaz®**, **Thompson Hotels®**, **Hyatt Centric®**, and **Caption by Hyatt**; the *Independent Collection*, including **The Unbound Collection by Hyatt®**, **Destination by Hyatt™**, and **JdV by Hyatt™**; and the *Inclusive Collection*, including **Hyatt Ziva®**, **Hyatt Zilara®**, **Zoëtry® Wellness & Spa Resorts**, **Secrets® Resorts & Spas**, **Breathless Resorts & Spas®**, **Dreams® Resorts & Spas**, **Vivid Hotels & Resorts®**, **Alua Hotels & Resorts®**, and **Sunscape® Resorts & Spas**. Subsidiaries of the Company operate the World of Hyatt® loyalty program, ALG Vacations®, Unlimited Vacation Club®, Amstar DMC destination management services, and Trisept Solutions® technology services. For more information, please visit www.hyatt.com.

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